

GROUP TRAVEL TERMS AND CONDITIONS

● GROUP SIZES

- ▶ A group is 10 or more passengers travelling together on the same flight(s).

● GROUP FARES

- ▶ Quotes are provided specifically for the requested dates/times of travel. We reserve the right to re-quote if either of these dates change.
- ▶ If a ticket is altered to a different flight(s) from the rest of the group, the quoted rate will no longer apply and the fare difference between the group rate and the lowest available published fare will have to be paid. The remaining group must still consist of 10 or more passengers. We reserve the right to alter the quote if the number of passengers is reduced considerably.

● CHANGES

Changes are permitted to both the itinerary and names on a group booking as follows:

- ▶ Flight/date change – 21 days prior to travel
- ▶ Name changes – 1 hour prior to travel, through website (free of charge).

● CANCELLATIONS AND REFUNDS

- ▶ Travel on Blue Islands is non-refundable
- ▶ A 50% fee applies to cancellations made between 6 weeks and 3 weeks prior to departure
- ▶ A 100% fee applies to cancellations made less than 3 weeks prior to departure.

● BOOKINGS ON HOLD

A group booking can be provisionally held without payment until 6 weeks prior to departure. At 6 weeks from the date of travel, the booking must be either paid for or cancelled.

- ▶ For enquiries made within 6 weeks of the date of travel, once confirmed, the booking must be paid for immediately.

● PAYMENT

No deposit is required for securing a group booking with Blue Islands. Payment terms are as follows:

- ▶ Bookings more than 6 weeks prior to travel – paid 6 weeks prior to travel
- ▶ Bookings less than 6 weeks prior to travel – paid same day as booking confirmation
- ▶ Full payment is to be made with one cheque or credit card. Individual cheques or card payments per passenger are not acceptable.

● FREQUENT FLYER VOUCHERS

- ▶ Vouchers cannot be used in conjunction with a group quote, and are only accepted for use at our standard published fares.

● TRAVELLING TOGETHER

- ▶ Passengers must all be travelling out and back on the same flight, although it may be necessary to split large parties on separate flights. The group fare still applies.

● ALL BOOKINGS

- ▶ Through central reservations on 08456 20 21 22, Fax: 01534 747163 or book@blueislands.com. We would ask that only one or two client contacts are designated to liaise with reservations.

● SPORTING EQUIPMENT/BAGGAGE

- ▶ Blue Islands offers a free allowance that includes hand luggage, and does not charge for the carriage of excess baggage (within reason). Please check with reservations if you have specific items of sporting equipment that you wish to carry.

● CONDITIONS OF CARRIAGE

- ▶ Travel on Blue Islands is in accordance with our Terms and Conditions of Carriage.

Last updated 05 November 2009